

NOTICE OF SUBMISSION OF WRITTEN COMPLAINTS BY SERVICE USERS

In accordance with the provisions of Article 6. section 3. of the Law on Provision of Services in Tourism NN no. 130/17, 25/19, 98/19, 42/20 i 70/21) and Article 10 of the Consumer Protection Act NN no. 19/22 and 56/23 a written consumer complaint may be filed:

- *written in office;*
- *by e- mail: recepcija@marina-veruda.hr ;*
- *or send by post to (name of legal/natural person and address of headquarters):
Tehnomont d.d., Industrijska ul.4, 52 100 Pula*

Upon receiving the complaint, the receipt of the complaint will be confirmed in writing without delay, and the complaint will be responded in writing within 15 days from the day of receipt of the complaint.